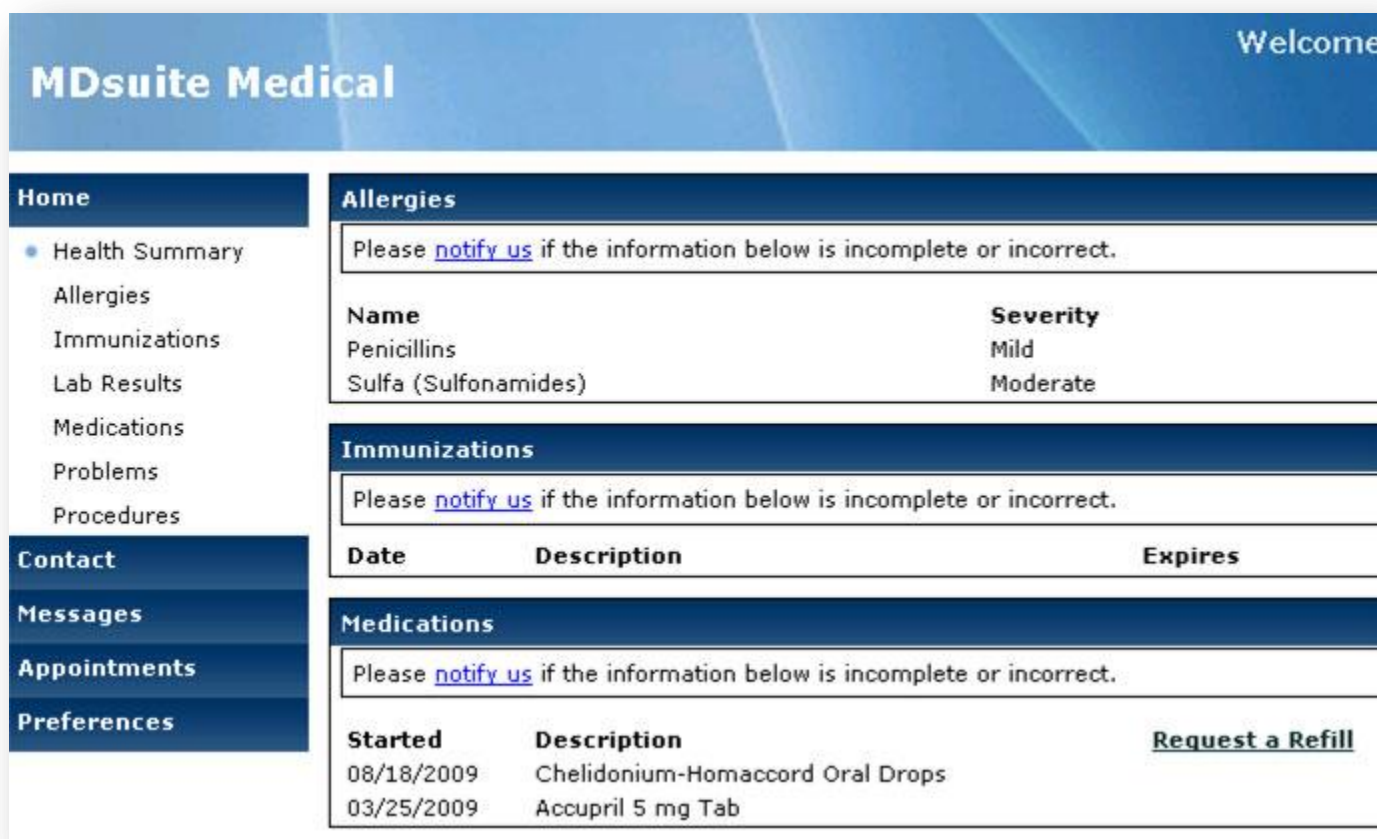


Increased Efficiency and Patient Satisfaction!

Key Points

- ✓ Fully integrated into MDsuite
- ✓ Enable patients to connect to your office
- ✓ Save time by avoiding "phone tag"
- ✓ Put a clean, professional face on your practice
- ✓ Impress and please your patients
- ✓ Provide a secure, HIPAA-compliant method of communication
- ✓ Delegate portal communications per operator
- ✓ Retain a history of portal communications
- ✓ Configured to your needs and to your website
- ✓ If you don't have a website – no problem, one can be created for you!



The screenshot shows the MDsuite Medical patient portal. At the top right, it says "Welcome". The main header is "MDsuite Medical". On the left is a navigation menu with items: Home, Health Summary, Allergies, Immunizations, Lab Results, Medications, Problems, Procedures, Contact, Messages, Appointments, and Preferences. The main content area is divided into sections: Allergies, Immunizations, and Medications. Each section has a "Please notify us if the information below is incomplete or incorrect." message. The Allergies section shows a table with columns "Name" and "Severity". The Immunizations section shows a table with columns "Date", "Description", and "Expires". The Medications section shows a table with columns "Started", "Description", and "Request a Refill".

Name	Severity
Penicillins	Mild
Sulfa (Sulfonamides)	Moderate

Date	Description	Expires
08/18/2009	Chelidonium-Homaccord Oral Drops	
03/25/2009	Accupril 5 mg Tab	



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How does Connect2Us work?

- You grant access (with a secure username and password) to one or all of your patients through a web connection; new patients with an email address may automatically be invited to use your portal
- Patients can initiate the "conversation" by logging into the portal – for example, to request a prescription refill, a new appointment or a correction to their records
- Office staff can respond to patient inquiries as needed
- Office staff can initiate conversations – for example when a lab result arrives or to follow-up with the patient
- In each case, sensitive information is only available on the portal, after the patient has logged in. All other emails to the patient alert them that new information is available on the portal but do not provide personal health information.

What functionality is available on the portal?

Patients can log in to the portal to:

- Verify the accuracy of their clinical data
- Check appointment schedules
- Request an appointment
- Check lab results
- Request a prescription refill
- Verify accuracy of demographic data
- Ask a question to front, mid or back office personnel
- Patients may view and pay their balances on-line

What if I don't want patients to view some of their clinical information?

You are the ultimate authority regarding how much data is conveyed to the patient. The patient does not have access to the doctor's records at any time. The patient only sees what you want them to see.

Is Connect2Us available to me only if I use your EMR?

No – aspects of the portal are available to clients utilizing our practice management only or our complete system.

Can Connect2Us be made to look like my website?

Yes – to a degree. We will work with you to create a color scheme similar to your website.

Is there a charge?

Yes – there is a one-time setup fee and then a modest annual support fee.

Why should I have a portal?

- To provide your practice with a web presence.
- To create a positive, first impression of what your practice is like.
- To demonstrate your acceptance of technology to both your current and prospective patients.
- Consumers are demanding automation and web services in all facets of daily life. The health care practitioner needs to provide these types of services to remain competitive in today's health care market.

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