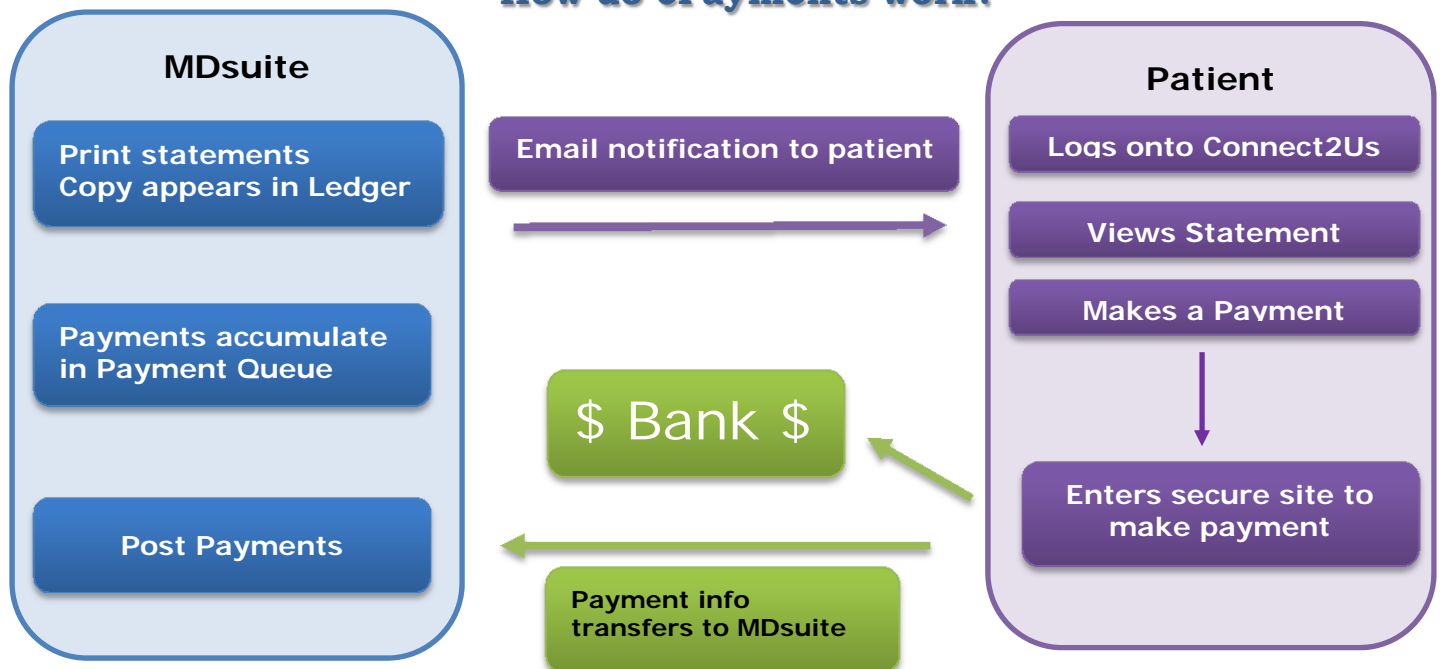


Convenient for your Patients More Efficient for You Better Cash Flow

Key Points

- ✓ Works with MDsuite's **Connect2Us** Patient Portal
- ✓ **Immediately** makes patient statements viewable on-line
- ✓ May also be used for charge cards **in the office or called in**
- ✓ Patients may quickly and easily pay their balances **any time** via credit card or electronic check
- ✓ Payments are made within one **secure** Internet-based screen
- ✓ Credit Card Information is **not stored** on your computer
- ✓ Online Check Processing reduces the hassle, delay, and errors when dealing with paper checks
- ✓ **Get your money faster** - ACH Processing Funds are debited directly from your customers bank account and deposited directly into yours
- ✓ Fees for processing checks and credit / debit cards online are **much lower** than PayPal
- ✓ Payments are **immediately** viewable on MDsuite
- ✓ Payments may be **posted quickly** – information about the payment automatically transfers into MDsuite

How do ePayments work?



Data Strategies, Inc.



Make a payment quickly, easily, and securely by selecting to pay with one of the available payment methods below.

All payments received after 9:00 PM ET will be processed the following business day. Weekend/Holiday payments will be processed the next business day.

Business or Personal Check



Pay With Check

Major Credit Card



Pay With Credit Card



Do I need to have a patient portal?

Yes, for statements to be paid over the web. Patient statements contain Personal Health Information (PHI) and MDSuite's Connect2Us patient portal allows these statements to be viewed in a HIPAA-compliant fashion. The portal is not needed if you only wish to accept credits cards in the office or over the phone.

Is there a charge for ePayments?

There are no ongoing charges. You must have Connect2Us running either off of your own website or a website dedicated to it.

What credit cards can be used?

Visa, MasterCard, American Express, and Discover.

Are funds available to me immediately?

For credit cards, yes. The status of electronic checks will be set to **Pending** in MDSuite until they clear. MDSuite periodically updates pending checks to either make them available for posting or rejected.

What happens if a check doesn't clear?

The rejection message will be shown in MDSuite. You can contact the patient to alert them.

I already have a Merchant Account – can I use it?

No. You must use a merchant account specifically for this purpose. That same merchant account can be used for manual charge cards in your office. The rate for this merchant account is very competitive and often less than your current merchant account. Additional benefits include next day funding, free online reporting, and consolidated reporting of all card types onto one statement.

How do I use ePayments for charge cards within the office?

You must have a MagTek USB Swipe Reader. If ePayments is enabled, then Post Patient Payments and QuickPay allow for either a card swipe or the entry of credit card information taken over the phone.

Do I need to actually print statements any longer?

You may set an indicator in MDSuite stating that the patient wants eStatements only. Statements will not be printed for these patients.

Can I print a different statement for patients to view on the portal?

Yes. You may choose (or format) a separate statement for web viewing.

How do I get started?

- You must be on the latest version of MDSuite
- Your MDSuite license must include the ePayments option
- You must complete an on-line Merchant Services Agreement: <https://icheckgateway.com/ApplyNow/>

